1. Continuously evaluated business operations to effectively align workflows for optimal area coverage and customer satisfaction.
2. Spearheaded regular maintenance and repair operations to keep building and equipment in peak condition.
3. Pitched in to help host, waitstaff and bussers during exceptionally busy times such as dinner hour.
4. Resolved challenging customer complaints to full satisfaction, promoting brand loyalty and maximizing repeat business.
5. Delivered in-depth training to workers in food preparation and customer-facing roles to promote strong team performance.
6. Immediately resolved issues with patrons by employing careful listening and communication skills.
7. Supervised all areas of restaurant to keep it clean and well-maintained.
8. Recruited and hired employees offering talent, charisma and experience to restaurant team.
9. Kept restaurant compliant with all federal, state and local hygiene and food safety regulations.
10. Determined operational weak points and implemented corrective actions to resolve [Type] and [Type] concerns and facilitate [Result].
11. Applied knowledge of previous supply needs and forecasted business levels to estimate required supplies.
12. Created and deployed successful strategies to boost restaurant performance, streamline food prep processes and increase efficiency in different areas.
13. Hired and managed all kitchen staff.
14. Verified prepared food met all standards for quality and quantity before serving to customers.
15. Investigated and integrated enhanced service and team management strategies to boost business profits.
16. Managed employees throughout preparation and service of [Number] meals per day.
17. Maximized quality assurance by completing frequent checks of line.
18. Trained staff on proper cooking procedures as well as safety regulations and productivity strategies.
19. Oversaw balancing of cash registers, reconciled transactions and deposited establishment's earnings to bank each [Timeframe].
20. Oversaw food preparation and monitored safety protocols.